

## **CUSTOMER PROFILE**

<u>Grepsr</u> is a leading cloud powered web scraping service. It provides custom solutions to extract public data for non-technical individuals and teams that need data extracted, aggregated, and organized so they can focus on more important things. Its managed platform helps companies with everything



they need to capture, normalize and effortlessly bring data into their systems. The data is available as XML, spreadsheets or APIs. The company also operates a unique data store which is a one stop shop for purchasing factual data.

"We were forced to waste money on unused resources, like having to buy a server with too much bundled RAM, when a much smaller server would have done the trick. We quickly learned that CloudSigma took the opposite approach. It allows customers the freedom to buy only the resources they needed. This gave us the flexibility to crawl as many, or as few, websites as we needed, with the exact amount of resources required for greater cost efficiency." - Amit Chaudhary, Co-founder @ Grepsr

# THE CHALLENGE

As the service of Grepsr grew, its senior management quickly realized that it needs a scalable and cost efficient cloud infrastructure to crawl millions of websites in a timely manner. This was a requirement that the incumbent cloud provider could not satisfy. With its newfound growth, the client needed a compute environment that could go from crawling thousands of webpages to millions. To meet new customer demand, this had to happen at a moment's notice. What's more, they needed responses to support requests within 12-24 hours. In addition, Grepsr often had to scale up server resources even sooner than that.

As a rapid-growth company with varying compute needs, Grepsr had no choice, but to pay for resources it did not need. Initially, the company

used the services of another cloud provider – Rackspace. This company featured rigid VM sizing and bundled resources which did not satisfy the needs of Grepsr.

Another pain point for the client was to ensure that its data had a high level of protection. The company's services depend on maintaining customer data privacy as a top priority. Hence, Grepsr had concerns about the location of the cloud provider's data center, especially after the <u>US NSA scandal</u>.

# THE SOLUTION

Grepsr realized that CloudSigma's public cloud infrastructure-as-a-service (laaS) platform deliv-



ered the <u>flexibility</u>, infrastructure scalability and <u>worldwide locations</u> it required to continue to quickly and seamlessly extract data from websites.

Besides the resource purchasing efficiency, Cloud-Sigma also provided a seamless integration. As a result, the client was easily able to deploy its preferred operating system and software on our cloud.

"With CloudSigma, we didn't have to waste time and resources becoming familiar with new software and programming languages. This is a big benefit compared to other providers' rigid deployment options. We have achieved a much higher return on investment quicker than with any other cloud provider we've used or considered."

In terms of data center location, CloudSigma addressed Grepsr's concern by providing a location in Switzerland. This is because Switzerland is a country well-known for its comprehensive data protection acts. So CloudSigma's Swiss data center location became yet another factor in the company's decision to switch cloud providers.

"From the onset, we've held customer privacy in the highest regard, regardless of the location of our cloud provider. However, after the US NSA Prism scandal, we looked into privacy issues even closer to ensure highest protection of our customers' data no matter what. We were pleased to learn of CloudSigma's Swiss-based cloud, which became another big selling point for us."

"When you do the math and consider CloudSigma's much higher performance, the cloud cost efficiency advantage of CloudSigma is undeniable. In fact, Rackspace is more than double the cost of CloudSigma's offering. With CloudSigma, we could spin up a server with just 0.73 GB RAM and 0.94 GHz CPU if we wanted to, and just pay for that! We did some rough calculations and managed to save about 40 percent on yearly cloud computing operating costs alone." - Amit Chaudhary, Co-founder @ Grepsr

#### THE IMPACT

Thanks to CloudSigma's flexible solution, Grepsr was able to accommodate the needs of its expanding customer base, while maintaining cloud cost efficiency.

"With Rackspace, it typically took five to seven minutes to spin up a server. At the rate we were growing, this just wasn't going to work. CloudSigma allowed us to instantly spin up the exact amount of resources we needed to support fluctuating capacity demands and a growing user base. While a few minutes may not seem like a very long time, in the Internet industry it's much too long to make an end user wait."

The client was extremely happy that with Cloud-Sigma spinning up a server takes less than a minute. Moreover, the cloud cost efficiency is very high since the client only paid for the required CPU, storage and RAM. As a result, our client gained happy and loyal customers who could gather the valuable business insight the company's services provide.

Even though Grepsr was excited to make the move to CloudSigma's cloud at the Equinix's Zurich IBX® campus, it had some concerns that there would be latency issues for the 50 percent of its customers that are based in the US. Luckily, there has been minimal if any difference in terms of performance. As a result, the client is confident that its customers can rest easy knowing that their sensitive data is protected.

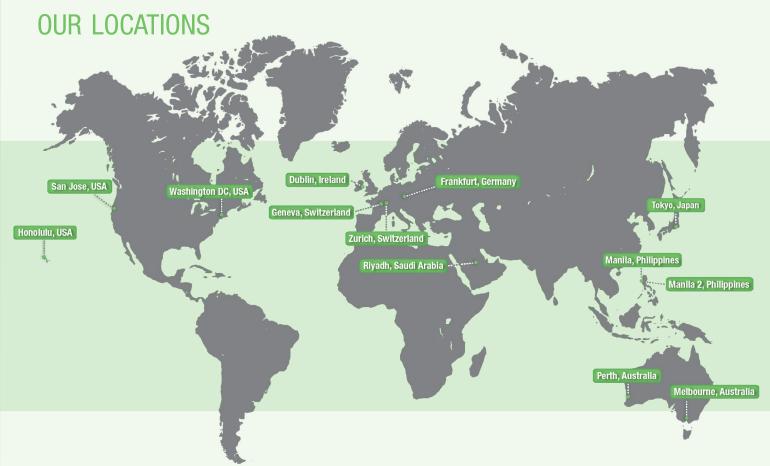
"We're thrilled that as an added bonus, all of CloudSigma's cloud locations are tier 3 or above data centers that are known for their high availability and stringent security policies. In that way we know that all data housed with them is extremely safe."



## **ABOUT US**

CloudSigma is a pure-cloud infrastructure-as-aservice (IaaS) provider that's enabling the digital industrial economy through its highly-available, flexible, enterprise-class hybrid cloud servers and cloud hosting solutions in Europe, the U.S., Asia and Australia. CloudSigma is the most customizable cloud provider on the market, giving customers full control over their cloud and eliminating restrictions on how users deploy their computing resources. With CloudSigma, customers can provision processing, storage, networks and other fundamental computing resources as they please, as well as extend private networks out of existing infrastructure and elastically into CloudSigma's IaaS cloud to create easy to manage and transparent hybrid cloud solutions.





**CloudSigma** offers a range of locations from Europe to the United States and APAC. We are adding new locations over time as we expand our offering globally. We choose our locations very carefully to offer excellent connectivity, security and reliability for our clouds.

For more information, please visit us at www.cloudsigma.com

